



June 2018

The Pulse of Rural Care

Volunteers

- Krystal Guzman, President from Island Hospital
- Ashely Waldron, Secretary from Family Care Network
- Barb Schlimmer, Treasurer from Odessa Clinic
- Cindy Robertson, Legislative Action Committee Chair (LAC) from North Shore Medical Group
- Renee' Smith, Member at Large from Summit Pacific
- Dawn Bross, Coordinator from Moses Lake from Parkview Medical Group
- Katie Jo Raebel, CPA Honorary Board Member from Wipfli
- Lisa McKay, LAC member from North West Pediatrics
- Missy Dubuque, Member at Large from Family Care Network

Rural Health Conference update:

This year there were almost 550 people in attendance, 50 business exhibitors/sponsors and over 100 presenters with 50 different sessions.

Thank you to all who came to visit with us at the March Northwest Rural Health Conference in March. It was great to hear your comments, suggests and concerns about rural care and what the RHCAW Board can help you with. We can't be successful without YOU!

Representatives of the RHCAW continue to meet on a bi-weekly basis with the Health Care Authority (HCA) regarding reconciliation concerns as well as incorrect payments received by the Managed Care Organizations for the clinics who opted into Encounter at Time of Service payments.

2011-2013 Reconciliation update: Almost all of the RHC's are completed or being completed. Health Care Authority has indicated there are a few clinics that they were unable to contact. They will continue working with those clinics who have not yet completed the process, so if you need additional assistance please email fqhcrhc@hca.wa.gov.

2014-2017 Reconciliation update: 100 clinics have responded to HCA with the option the clinic is choosing for reconciliation. Thank you for such a wonderful response. While 74 have chosen to use the Template, 13 preferred to use the AUP process from the 2011-2013 reconciliation and 13 have opted to have the HCA complete their reconciliation. Our hope is that there are no major issues with the processes clinics have chosen. If you do end up with major issues please contact the Krystal Guzman at kguzman@islandhospital.org or fqhcrhc@hca.wa.gov

2018 Encounter payments at time of service: The HCA still continues to work with Amerigroup on their outstanding claim processing issues. The HCA believes each MCO has been able to process or reprocess claims to pay encounters correctly. If you are still having claims after May 1 process incorrectly OR you have claims prior to May 1 which were paid incorrectly and NOT been reprocessed please send an email to fqhcrhc@hca.wa.gov with specific claim examples. They will contact the MCO and work one on one with them to get these claims paid correctly.

SAVE THE DATE: MARCH 25 – 27, 2019 NWRHC will be returning to the west side at the Hilton Hotel & Conference Center, SeaTac

2019 Conference planning has begun! If you have suggestions or ideas for breakout sessions please submit them through our online form: <http://rhcaw.net/contact/>

Thanks for all you do to keep our rural communities thriving.